

Our Service Guarantee is offered to all landlords who choose to have their investment property managed exclusively by Select Noosa Real Estate.

Our aim is to provide you with a highly qualified team of professionals, totally dedicated to managing and maintaining your property to the highest possible standards.

To support these aims we guarantee:

- 🔗 To maintain a database of quality tenants.
- 🔗 To utilise all our marketing expertise to maximize the exposure of your property to the marketplace.
- 🔗 To carry out Routine Inspections and to provide a copy of all Routine Inspection Reports relating to your property.
- 🔗 To advise you of any emergency repairs that have been undertaken.
- 🔗 To advise you when your property requires maintenance, thus enabling you to maintain and upkeep your asset.
- 🔗 All prospective tenants will undergo a TICA (Tenancy Information Credit Assessment) check, together with financial, employment and previous rental history assessments. If all the required criteria are met, only then, will we present applicants for your approval.
- 🔗 To promote your property on our Rental List through our two centrally located offices in Tewantin and Sunshine Beach, as well as through Realestate.com.au and Selectnoosa.com
- 🔗 To openly communicate with you via telephone, email or your chosen medium.
- 🔗 To provide efficient and professional service at all times.
- 🔗 To give you our guaranteed assurance that we will act in your best interests legally, ethically and financially at all times.
- 🔗 To ensure that you achieve the highest return possible on your investment property, we will constantly monitor the rental market and we will review and discuss this with you at regular intervals.

Should you believe we have not delivered on our undertakings above, we ask that you contact us. We will thoroughly investigate your concerns and report back to you. If we then feel that we have not met our obligations under our Service Guarantee we will release you from your listing agreement PAMDA 20a with Select Noosa Real Estate.

Signed:

Dated:



Service Guarantee